

## General Information

- Rosters and Schedules will not be available in TeamSideline until a coach has been assigned.
- If/when a coach is assigned to your team, you'll receive an autogenerated email from TeamSideline notifying you of your child's team.

## New User?

- An account will automatically be created for you. **Do not** create a new account.
- In order to see your child's team and schedule, you will need to login and use the same email you used to register for the program.

## Trouble Logging In?

- Go to the 'log in' page
- Click the button 'forgot password'
- Enter the same email address that was used to register for the program.  
**teamsideline will not recognize your account unless the emails match**
- TeamSideline will send you an email to reset your account.

## Not Receiving Emails From TeamSideline?

- Add ***no-reply@teamsideline.com*** to your contacts so emails from TeamSideline are not blocked.
- Check your junk/spam folders.