

If a player/parent decides to withdraw prior to team jersey/shirt orders being placed, those requests will be reviewed/approved by our board of directors. If teams' jerseys/shirts have already been ordered, typically 2 weeks prior to start of the season, should a refund be requested and approved, the amount refunded will be the registration amount less the cost of the team shirt. Additionally, all approved refunds at a minimum will include all transaction charges Lubbock Youth Softball has incurred and paid (city fees, online credit card payments fees - \$5) either in the original registration or via electronic refund process. After registration closes all refunds will include a \$15 processing fee. Lubbock Youth Softball (W.T.G.A.A) is unable to cancel shirt orders or recoup the cost once uniform orders are submitted. **IF YOU WITHDRAW AFTER THE START OF THE FIRST GAME, THE REGISTRATION FEE WILL NOT BE REFUNDED.** All refund requests must be submitted in writing to Lubbock Youth Softball and can be sent to [LbkYouthSoftball@gmail.com](mailto:LbkYouthSoftball@gmail.com) or turned into any of the LYS league commissioners or board members. If you have requested a refund, please note that it may take up to 14 business days to process the refund upon approval of said refund request.

**To submit a refund request, the following information is required:**

- Players name
- Parents name on the original registration
- Division the player was registered in (I.E 6U, JR Girls)
- Player/Parents Address confirmation
- Reason for refund request

**AT NO POINT WILL ANY REFUND BE APPROVED IF THE PLAYER OR THEIR RELATIVE HAS BEEN DISMISSED OR SUSPENDED DUE TO UNSPORTSMANLIKE BEHAVIOR OR NOT ABIDING LYS/USSSA CODE OF CONDUCT.**