

## Youth Soccer • Fall 2022

## Frequently Asked Questions

- **When & where will practices begin?** Practice will begin Monday, September 12th or Tuesday, September 13<sup>th</sup> depending upon what days you have been assigned to practice. All practices as well as games for Divisions A, B, C & K-6 will take place at the Santa Fe Springs Athletic Fields, located at 9720 Pioneer Blvd.
- Will I receive my choice of practice day or carpool requests? Every effort is made to accommodate these requests. However, in order to maintain properly sized and balanced teams, we may not be able to accommodate your requests. As stated on your receipt, children are expected to be available for practice Monday-Thursday from 6 p.m.-7:30 p.m. and "NO REFUNDS will be issued in the event we are unable to accommodate your practice days or carpool requests."
- **What uniform does the program provide?** We provide your child with a soccer jersey, shorts, socks, and shin guards. You need to provide your child with clothes to practice in and rubber soccer cleats.
- When will we know what coach we have/what team we are on? Teams and coaches will be announced approximately one-two weeks after evaluations via email only. Please confirm that the email listed on the sign in sheet is the <u>BEST email</u> to reach you at! We do not take requests for specific coaches.
- What if we want to be on the same team as another player? Make sure you request them as a "carpool request". See the staff member at sign in tables during evaluations for more information. Please note that carpool requests (if we are able to accommodate them) only ensure children practice at the same time, not that they are on the same team.
- What if we need to change the information we provided at registration? If any of your information or requests have changed since you registered, please contact Program Leader III Joslyn Villegas at joslynvillegas@santafesprings.org or (562) 948-1986 x 3105. You can view your original requests by looking at your receipt.
- **How do I change my team or coach?** Team placement is final and cannot be changed except under EXTREME circumstances. If this is the case, you must contact Program Leader III Joslyn Villegas at <a href="joslynvillegas@santafesprings.org">joslynvillegas@santafesprings.org</a> or (562) 948-1986 x 3105 **no later than Tuesday, September 6th, 2022 at 12 noon**. You will be asked to provide a reason and any accompanying documentation. Any change requested after this date cannot be accommodated due to uniform ordering.
- **What if I have any other questions?** Our staff want your child to have the best experience possible. If there is anything we can do, or if you have any questions, please do not hesitate to contact Program Leader III Joslyn Villegas at <a href="mailto:joslynvillegas@santafesprings.org">joslynvillegas@santafesprings.org</a> or (562) 948-1986 x 3105.