

REFUND POLICY

Individual Sport Refund

- Individuals who request a refund prior to rosters being finalized and posted on TeamSideline's team portals will receive a full refund. Online processing fees are non-refundable.
- Once rosters have been finalized and posted on TeamSideline's team portals, no refunds will be issued due to teams being set and gear/uniforms being ordered.
- Refund exceptions may be considered with a doctor's note for significant injuries (broken bone, etc.)

Recreation Program Refund

- Individuals who request a refund one week prior to the first program meeting will receive a full refund.
- Less than one week notice will not receive a refund.

Facility Reservation Refund

	Cancellation Policy	Reservations Can Be Made	Reschedule Policy
Shelters	2 weeks for full refund	24 Hours Prior	2 Weeks Prior
Senior Center	30 Day prior to rental. Under 30 days will only receive security deposit back	5 Days	2 Weeks Prior
Ball Fields	Non refundable	24 Hours Prior	24 Hours Prior
Soccer Fields	Non Refundable	24 Hours Prior	24 Hours Prior
Scouts	5 Days	5 Days	5 Days Prior
Special Events	30 Days prior to event w/ full deposit	30 Days before requested date of event	2 Weeks Prior